

Latest News — 1st March 2017

Bank Account Changes

Are you planning on updating your bank account details?

It's important that the direct debit arrangements you have with PTV are **uninterrupted**. This means you must notify us of any changes to your bank account details **before** you make the changes.

You can find the terms outlined within the myki Retail Direct Debit Request Application Form – Terms and Conditions.

myki Outlet's commitment to PTV

The myki Outlet undertakes to ensure that:

1. its nominated account can accept direct debits (the myki Outlet's financial institution can confirm this);
2. on each drawing date there are sufficient cleared funds in the nominated account;
3. it will advise PTV as soon as possible if it intends to transfer or close the nominated account; and
4. it will not transfer or close the nominated account without making prior arrangements with PTV to ensure that the direct debit arrangements are uninterrupted.

Please note that failure to supply an active direct debit bank account can result in Quarterly Service Payment (QSP) withdrawal in line with the myki Retail Outlet Agreement.

For more information please contact your Training and Relationship Officer.

Date Read	Staff member